

# MGX Brokers

## WITHDRAWAL POLICY

In order to Withdraw funds from the trading account with MGXBrokers applicants must be fully verified with company KYC/AML policy. MGXBrokers logs and tracks all the transactions that are carried out by our clients.

### ***KYC Requirements***

#### ***Photo ID***

The following are acceptable forms of photo identification:

- A valid passport
- Valid government ID, such as a Driver's License or State ID
- Valid National Identity Card

### ***Proof of Residence***

The following are acceptable forms of proof of residence:

- A utility or phone bill, or a bank statement.
- All proof of residences must be current and not older than 3 months.

We must be able to understand the language shown on your Photo ID and Proof of Residence. Please provide an English translation of your documents so that we can verify your identity.

### ***Bank Account Requirements***

All MGXBrokers account holders MUST have a valid bank or credit card account in their name. The bank statement should show their name and the same registered address as their application.

## ***Funds Withdrawal Procedures***

The withdrawal process at MGXBrokers is detailed below is structured around strict guidelines to make sure that funds are securely sent back to their originating source and beneficiary.

- MGXBrokers customers must complete a withdrawal request containing their correct account information
- All withdrawal forms are submitted to MGXBrokers accounts department for processing. Our Accounts department confirms the account balance, verifies that there are no holds or withdrawal restrictions on the account, and then approves the withdrawal request, pending compliance approval.
- MGXBrokers Accounts department reviews all withdrawal requests, verifying the original funds are withdrawn via the same method of deposit and to the account holder on file. Our accounts department examines the withdrawal request against the customer's deposit history to make sure there is no suspicious activity, and verifies the bank account on file.
- Withdrawal requests approved are processed by the accounts department and the funds are released to the client.
- In the event that a withdrawal is flagged for suspicious activity, the withdrawal is placed on hold, pending further investigation by MGXBrokers compliance team.
- MGXBrokers will work with our Compliance department to see if further action needed and if any relevant regulatory bodies need to be contacted.

## ***AML Policy Details***

- MGXBrokers monitors funding from various bank accounts outside of the account holder's home country.
- MGXBrokers performs its actions on the basis of the anti-money laundering framework set forth by the FMA & FSA
- MGXBrokers neither accepts cash deposits nor disburses cash under any circumstances.
- MGXBrokers does not accept third-party deposits of any kind and the refund will be performed on the same date
- MGXBrokers matches each deposit to the account name on file for that customer.
- MGXBrokers reserves the right to refuse processing a transaction at any stage where it believes the transaction to be connected in any way to money laundering, terrorist or criminal activity. In accordance with international law and by AML/CFT regulations, MGXBrokers is not obligated to inform the client if suspicious activity is reported to any corresponding regulatory or legal bodies.